

EXHIBIT O

My AccountEspañol

Spectrum

Residential

Business

Packages

Internet

TV

Mobile

Home Phone

Contact Us

Find Best Offers

Street Address

Apt/Unit

Zip Code

GO

All Locations

Texas

Plano

700 Alma Dr


Spectrum - 700 Alma Dr

Plano, TX 75075

(866) 874-2389

Open until 8:00 PM today

MAKE RESERVATION



STORE SERVICES

Pay My Bill

Mobile Demo In-Store

Spectrum Mobile, Video, Internet and Phone

Self Install Kits

Demo Center

Equipment Exchange

Online Reservations

STORE HOURS

Mon

10:00 AM - 8:00 PM

Tue

10:00 AM - 8:00 PM

Wed

10:00 AM - 8:00 PM

Thu

10:00 AM - 8:00 PM

Fri

10:00 AM - 8:00 PM

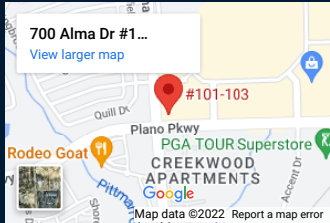
Sat

10:00 AM - 6:00 PM

Sun

12:00 PM - 5:00 PM

STORE LOCATION



Get Directions

GET IT DONE ONLINE

Help Is Just a Click Away

Residential

Mobile

Business

Shop Online

Get Started

Pay Your Bill

Accounts & Billing

Troubleshooting

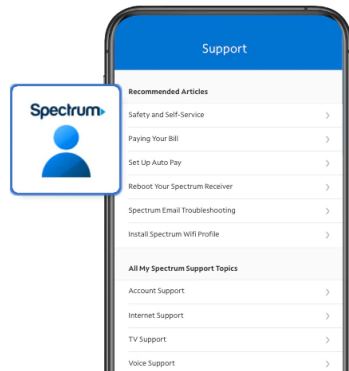
Find Solutions

MY SPECTRUM APP

https://www.spectrum.com/locations/tx/plano/700-alma-dr

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Manage Your Account From Anywhere



Get the Highest-Rated Support App + Advanced Home WiFi

Personalize your WiFi network, make payments, get support and more. Use the app with Advanced Home WiFi to manage network access and get parental controls like scheduling specific devices.

- ✓ Set up a Spectrum WiFi Profile to access free out-of-home WiFi
- ✓ Enroll in Auto Pay and paperless billing for added convenience
- ✓ Troubleshoot your equipment and fix service-related issues
- ✓ Browse your current plan, add services and view current offers



Learn more about [My Spectrum App](#).

Save with Spectrum One

Experience seamless connectivity across all your devices. With Spectrum One, get Spectrum Internet®, Advanced WiFi and an Unlimited Mobile line all for one incredible price.

Internet + Advanced WiFi + Mobile

\$49 99/mo
for 12 mos
when bundled

[SHOP OFFER](#)



Offer Details

Limited time offer; subject to change; valid to qualified residential customers who have not subscribed to any services within the previous 30 days and have no outstanding obligations to Charter. Services are subject to all applicable service terms and conditions, subject to change. Services not available in all areas. Restrictions apply. INTERNET & ADVANCED WIFI: Standard rates for Internet and Advanced WiFi apply after yr 1. Standard rates apply for Internet, WiFi, and Mobile if Mobile line is not activated within 30 days and maintained through the promo period. Equipment may be extra; installation and additional services are extra. 99.9% reliability based on Spectrum network availability; excludes outages caused by external events. See spectrum.com/reliability for details. Speed based on wired connection. Available Internet speeds may vary by address. SPECTRUM MOBILE: Service not available in all areas. Spectrum Internet and Auto Pay required. Other restrictions apply. Visit spectrum.com/mobile/plans for details. UNLIMITED: Standard rates apply after yr 1. Smartwatch does not qualify as a line. Reduced speeds after 20 GB of usage per line. UNLIMITED PLUS: Customer opt-in to Mobile Unlimited Plus will be required to pay additional \$10 monthly rate for that service. Smartwatch does not qualify as a line. Reduced speeds after 30 GB of usage per line. To access 5G, 5G compatible phone and 5G service required. Not all 5G capable phones compatible with all 5G service. Speeds may vary. Visit spectrum.com/mobile/5g for details.

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